

OGCIO sets up "iAM Smart" mobile registration teams and self-registration kiosks (with photos)

More than 110 000 users have registered for the one-stop personalised digital services platform "iAM Smart" since its launch in late December last year. To promote the wider use of its services, the Office of the Government Chief Information Officer (OGCIO) has set up "iAM Smart" self-registration kiosks and mobile registration teams to help members of the public register as "iAM Smart" users for a brand new online experience.

With the rolling out of the COVID-19 Vaccination Programme, members of the public will be provided with a hard copy of vaccination records after their jabs. They can also download their electronic vaccination records using the "iAM Smart" mobile app. To support the registration for "iAM Smart", the OGCIO has deployed mobile registration teams at the 15 Community Vaccination Centres (CVCs) currently in operation. The service hours of the mobile registration teams at the CVCs are from 9.30am to 1.30pm, and from 2.30pm to 5.30pm every day.

The OGCIO has also set up self-registration kiosks at 18 locations throughout Hong Kong to enable members of the public to register for "iAM Smart". The kiosks are situated at convenient locations, with nine in MTR stations and the rest in shopping centres and sports centres. The OGCIO will deploy more self-registration kiosks and mobile registration teams at appropriate locations subject to further demand. Information about the locations and service hours (www.iamsmart.gov.hk/en/reg_location.html) and the registration guide of the self-registration kiosk (www.iamsmart.gov.hk/en/media-info.html#tabs-2) are available on the above "iAM Smart" thematic webpages.

Apart from mobile registration teams and self-registration kiosks, members of the public may register as "iAM Smart" users anytime anywhere by following a few simple steps after downloading the "iAM Smart" mobile app. They may also visit the registration service counters located at any of the 121 post offices (except mobile post offices).

As a digital infrastructure for smart city development, "iAM Smart" provides four major functions, namely authentication, form filling, personalised notification and digital signing. Users can log in and access online services with a single digital identity with their personal mobile phones. At present, more than 30 online services can be accessed through "iAM Smart", including popular online services such as the COVID-19 electronic vaccination record and testing record, eTAX, online application for renewal of vehicle licence, eRVD Bill, change of address, MyGovHK, eHealth and online services of the two electricity and gas companies. By mid-2021, the number of online services accessible through the platform will increase to more than 110.

The "iAM Smart" mobile app supports iOS and Android operating systems and mobile phones with biometric authentication. Members of the public can download and use the app for free.

