

OGCIO sends out SMS messages for activating "StayHomeSafe" mobile app

A spokesman for the Office of the Government Chief Information Officer (OGCIO) said that SMS messages to activate the "StayHomeSafe" mobile app have already been sent out to inbound travellers arriving at Hong Kong via the Hong Kong International Airport by noon today (March 20).

From March 19 till noon today, over 7 400 new monitoring wristbands in supporting compulsory quarantine measures were distributed to persons arriving at the Hong Kong International Airport to use in pair with the "StayHomeSafe" mobile app.

"It took some time to rationalise the procedures on the very first day when we use the new monitoring wristbands with the mobile app. As such, some subject to quarantine may not be able to receive the PIN via SMS messages in short time. With more manpower deployed and workflow streamlined, the OGCIO has already sent out SMS messages to all persons entering Hong Kong via the airport by noon today," the spokesman said.

Please call hotline at 5394 3150 if any person under quarantine has yet to receive SMS messages or has any enquiries on the mobile app.