

Ofsted seeks views on proposals to revise post-inspection arrangements



About this consultation

This is a consultation on our proposals for revisions to our post-inspection arrangements, including how we handle complaints about our work. These proposals, if agreed, will enhance our current arrangements to deal with any queries or concerns about an inspection quickly and before an inspection report is finalised.

We are seeking the widest possible range of views to ensure that our revised procedures are closely matched to the needs of inspected providers and those making complaints. The consultation will be open from 3 March at 9:30am to 30 April at 11:45pm.

We will publish a report on the outcome of the consultation on our website in May and use the responses to inform the new arrangements we aim to introduce from September 2020.

Proposals

Building on the strength of our existing post-inspection and complaints-handling arrangements, we propose to:

- implementing new and consistent post-inspection timelines that will apply across all inspection remits
- allow all inspected providers 5 working days to review their draft report and submit any comments about issues of factual accuracy and the inspection process for us to consider before we finalise the report
- consider and respond to formal complaints from inspected providers before we publish their inspection report, if these complaints are submitted promptly
- retain current arrangements for internal reviews into complaints handling, including the scrutiny panel

Respond to the consultation

You can read the [consultation proposals in full and respond online](#).

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Last updated 30 March 2020 [+ show all updates](#)

1. 30 March 2020

Updated end date of consultation to 30 April 2020 (4 week extension).

2. 3 March 2020

First published.