

Official Receiver's Office to resume normal public services starting from September 15

To align with the announcement by the Government yesterday (September 10) to resume normal public services from September 15, the Official Receiver's Office (ORO) announced today (September 11) that it will resume normal services from September 15 while continuing to implement targeted measures to reduce social contact and to apply infection control measures.

All offices of the ORO will be open between 8.30am and 12.30pm and between 2pm and 5.45pm from Monday to Friday. For details on the office hours of specific public services, please visit the ORO's website at www.oro.gov.hk/eng/contactus/officehrs.htm.

The waiting and processing times for the services provided by the ORO may be longer and members of the public are urged to use alternative means, such as by post, drop-in boxes or online channels, to receive the services they need.

To achieve social distancing and to reduce flows of people and social contact, members of the public are encouraged to avoid coming to the offices of the ORO as far as possible. For the delivery of documents to the ORO, the public may make use of the ORO's designated drop box on the Deck Floor of Queensway Government Offices. They can also make use of the electronic services of the ORO and contact the ORO by:

- (a) telephone (hotline number: 2867 2448);
- (b) email (oroadmin@oro.gov.hk); or
- (c) fax (fax number: 3105 1814).

As for the meetings of creditors, meetings of contributories and adjournment thereof, creditors are recommended to lodge their proxy with the ORO by way of fax at 3105 1814 and avoid attending a meeting in person. The proxy forms can be accessed at the ORO's website (www.oro.gov.hk/eng/pforms/pforms.htm). Members of the public are also advised not to attend such meetings unless it is absolutely necessary.

For any enquiries, please contact the ORO through its hotline at 2867 2448.