

Official Receiver's Office to resume normal public services starting from February 18

The Official Receiver's Office (ORO) announced today (February 11) that it will resume normal public services from next Thursday (February 18) with continuation of targeted measures to reduce social contact and application of infection control measures.

All offices of the ORO will be open from 8.30am to 5.45pm from Monday to Friday. For details on the office hours of specific public services, please visit the ORO's website at www.oro.gov.hk/eng/contactus/officehrs.htm. As there may be a higher demand for the public services at the beginning of service resumption, the waiting and processing times for the services provided by the ORO may be longer.

For the delivery of documents to the ORO, the public may make use of the ORO's designated drop-in box on the Deck Floor of Queensway Government Offices. They can also make use of the electronic services of the ORO and contact the ORO by:

1. telephone (hotline number: 2867 2448);
2. email (oroadmin@oro.gov.hk); or
3. fax (fax number: 3105 1814).

As for the meetings of creditors, meetings of contributories and adjournment thereof, creditors and contributories are recommended to lodge their proxy with the ORO by way of fax at 3105 1814 and avoid attending the meetings in person. The proxy forms can be accessed at the ORO's website (www.oro.gov.hk/eng/pforms/pforms.htm). Members of the public are also advised not to attend such meetings unless it is absolutely necessary.

For any enquiries, please contact the ORO through its hotline at 2867 2448.