

Official Receiver's Office staff member preliminarily tests positive for COVID-19

The Official Receiver's Office (ORO) today (February 5) said that a staff member has preliminarily tested positive for COVID-19.

The staff member concerned works in the public counter of ORO on 10th Floor, High Block, Queensway Government Offices and last performed duties on January 31. She has no recent travel history. She was wearing a face mask and following disease prevention measures while performing duties. She had also properly maintained social distancing with people she had contact with. Her body temperature was normal when undergoing temperature screening at work and she did not have any symptoms.

Thorough cleaning and disinfection has been arranged at the premises concerned. The ORO has also arranged for all staff of the same floor to undergo COVID-19 testing and work from home until a negative test result is obtained. The ORO will maintain close liaison with the Centre for Health Protection of the Department of Health in taking appropriate follow-up actions.

The public counter of ORO on 10th Floor, High Block, Queensway Government Offices will be closed on February 7 (Monday) and will provide emergency and essential public services from 9am to 12noon and 2pm to 4pm, from February 8 (Tuesday) until further notice. Meanwhile, the opening hours of other offices of the ORO will remain unchanged during office hours (i.e. 8.30am to 12.30pm and 1.30pm to 5.45pm from Monday to Friday).

During the pandemic, the ORO has been strictly implementing disease prevention measures, including measuring the body temperature of people entering the office, providing masks and other personal protective equipment for staff, and stepping up the cleaning and sterilising measures for the working environment. The ORO has also reminded its staff to pay attention to personal hygiene and stay vigilant. Staff have been reminded to seek medical advice immediately if feeling unwell.