

# Official Receiver's Office provides limited public services starting from December 2

In view of the latest epidemic situation and the special work arrangements for government employees, the Official Receiver's Office (ORO) announced today (December 1) that it will provide limited public services to members of the public from tomorrow (December 2) until further notice as follows.

Opening hours of all offices of the ORO will remain unchanged (i.e. between 8.30am and 12.30pm and between 2pm and 5.45pm from Monday to Friday), but the number of counters providing public services on 10/F, High Block, Queensway Government Offices, 66 Queensway, Hong Kong, will be reduced. The waiting and processing times for the services provided by the ORO may be longer as the provision of services will be scaled down. Members of the public are urged to come forward for the services only when such services are urgently required.

To achieve social distancing with a view to reducing the risk of the spread of the COVID-19 virus in the community, members of the public are encouraged to avoid coming to the offices of the ORO as far as possible. For the delivery of documents to the ORO, the public may make use of the ORO's designated drop box on the Deck Floor of Queensway Government Offices. They can also make use of the electronic services of the ORO and contact the ORO by:

- (a) telephone (hotline number: 2867 2448);
- (b) email ([oroadmin@oro.gov.hk](mailto:oroadmin@oro.gov.hk)); or
- (c) fax (fax number: 3105 1814).

As for the meetings of creditors, meetings of contributories and adjournment thereof, those scheduled to be held on or after tomorrow will be convened as scheduled. To avoid contagion of the disease by personal contact, creditors are recommended to lodge their proxy with the ORO by way of fax at 3105 1814 and avoid attending a meeting in person. The proxy forms can be accessed at the ORO's website ([www.oro.gov.hk/eng/pforms/pforms.htm](http://www.oro.gov.hk/eng/pforms/pforms.htm)). Members of the public are also advised not to attend such meetings unless it is absolutely necessary.

For any enquiries, please contact the ORO through its hotline at 2867 2448.