

Normal jobcentre opening hours resume from 12 April

Press release

From 12 April, jobcentres in England, Scotland and Wales will return to their pre-lockdown opening hours.



- Covid secure jobcentres have remained open throughout the pandemic, supporting the most vulnerable in society.
- Increasing access to jobcentres will allow more people to get the support they need to get back into work.

While jobcentres have remained open and fully operational throughout the pandemic for those who really need it, and Work Coaches have continued to support all their customers virtually – opening hours were temporarily shortened to 10am to 2pm at the start of this national lockdown in line with the toughened restrictions.

Throughout the pandemic, the Department for Work and Pensions has played a crucial role in supporting people across the UK, processing millions of claims to Universal Credit and delivering the Government's Plan for Jobs, including the £2 billion Kickstart programme for 6-month work placements for Universal Credit claimants aged 16-24 at risk of unemployment.

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