

News story: VMD web services will be unavailable from 27 to 31 May

The following online application services will be unavailable:

[Special Import Certificates](#)

[Special Treatment Certificates](#)

You should obtain an import certificate in advance if you think you will need to import/use an imported medicine during this period.

In urgent cases you may purchase and use an imported veterinary medicine prior to obtaining a certificate from the VMD. This is a special dispensation which only applies to the VMD online system during this maintenance period.

You should obtain an import certificate retrospectively as soon as possible.

[Research Import Certificates](#)

[Export Certificates](#)

[Microchip Adverse Event Reporting](#)

[Animal Adverse Reaction Reporting](#)

[Human Adverse Reaction Reporting](#)

The following online information services will be unavailable:

[Product Information Database](#)

The systems should be operational again on Wednesday 31 May. The VMD apologises for any inconvenience.