

[News story: The Valuation Office Agency's online business rates service](#)

Service availability and alternative arrangements for making 2010 business rates appeals.

The Valuation Office Agency's online service will be unavailable after midday on Thursday 30 March 2017. This is so we can make improvements ahead of publishing the 2017 rateable values on 1 April, as well as preparing for the 2017 business rates appeals systems in England and Wales. The online service will resume on 1 April.

If you would like to propose a change, or appeal your 2010 rateable value, you can download the [appeals to the 2010 Rating List business rates PDF form](#) and email it to us by 23:59 on 31 March 2017. More details on how to use this form, and how to submit it, accompany the form.

Agents can continue to submit appeals online using the Agents service.