

## **News story: Redundancy Payments** **Service: telephony outage**

The Redundancy Payment Service are currently experiencing a telephony outage which is affecting Insolvency practitioners contacting them.

This is being investigated as a high priority however customers who urgently need to contact RPS can do so via the Redundancy Payments online mailbox, with the subject "urgent IP Query".

Please accept our apologies for any inconvenience caused.