

## News story: Online services: technical issues

One of our key suppliers is experiencing technical issues, which can prevent access to some of our online services.

You may have problems accessing our online services, including submitting your annual return. This is because one of our key suppliers is experiencing technical difficulties, which has affected a number of clients including the Charity Commission.

We are working hard with the suppliers to fix this issue, and hope to resume normal service as soon as possible.

However, due to the bank holiday weekend this issue may not be fully resolved until Tuesday 29 August at the earliest.

We apologise for any inconvenience this may cause. We will let you know when normal service has resumed.