

News story: New UKCN 'knowledge bank' launched

The UKCN has published a knowledge bank to help competition regulators with the design, testing and implementation of behavioural remedies.

This [archive](#) of policy and academic documents has been developed by UK Competition Network (UKCN) members over the past year to benefit regulators, competition authorities and anyone interested in understanding how consumer-facing remedies should be designed, tested and implemented.

This is an output of a larger piece of work by UK competition authorities and regulators working together to improve understanding of customer behaviour and how to have maximum impact when intervening in consumer markets. The UKCN network aims to promote stronger competition across the economy for the benefit of consumers and to prevent anti-competitive behaviour in the regulated industries. This archive or 'knowledge bank' is now available on the [UKCN webpages](#). The content is divided into 'core reading' and 'further reading' lists. Core reading captures fundamental documents of use primarily to inexperienced users while further reading lists capture more specific material intended for experienced practitioners.

To ensure that the knowledge bank remains up-to-date, please email any materials you think should be included to the following email address: ukcn@cma.gsi.gov.uk.