News story: New Chief Executive appointed to lead Valuation Office Agency

Melissa Tatton has been appointed on promotion to head up the Valuation Office Agency.

The Valuation Office Agency, an executive agency of HM Revenue and Customs, is responsible for providing the government with the valuations and property advice needed to support taxation and benefits.

This follows the appointment of current Chief Executive, Penny Ciniewicz, as new Director General for Customer Compliance at HMRC.

HMRC Chief Executive, Jon Thompson said:

I'd like to congratulate Melissa on this important appointment. The Valuation Office Agency plays a vital role in providing the valuations and property advice required to support taxation and benefits. I look forward to Melissa joining the Executive Committee, and to becoming a valued member of the leadership team".

Melissa Tatton said:

I'm thrilled to have the opportunity to lead the Valuation Office Agency as it continues to invest in and improve its services, and to be joining HMRC's Executive Committee. It's vital that VOA customers continue to have confidence in its valuations and advice, and I'm honoured to build on the excellent work that Penny Ciniewicz has led over the past eight years.

Melissa will take up her new role from 4 September.

Melissa joined the Inland Revenue as a graduate tax inspector and has forged a successful career as a tax leader across a wide range of roles. Melissa was appointed to her current post as Director for Individuals and Small Business Compliance in 2014. Before that she held the following posts:

- Director, Large Business Service (LBS), HMRC (2011-14)
- Deputy Director, Business International, HMRC (2009-11)
- Melissa was made a Commander of the Order of the British Empire in June 2016