# News story: Monarch Airlines in administration — claiming redundancy payments

The following companies entered into <u>administration</u> on 02 October 2017. The following people from KPMG have been appointed.

Company			Appointees	
Monarch Holdings Limited	Blair	Nimmo,	Jim Tucker,	Richard Beard
Monarch Airlines Limited	Blair	Nimmo,	Jim Tucker,	Mike Pink
Monarch Travel Group Limited	Blair	Nimmo,	Jim Tucker,	Steve Absolom
First Aviation Limited	Blair	Nimmo,	Jim Tucker,	Steve Absolom
Avro Aviation Limited	Blair	Nimmo,	Jim Tucker,	Steve Absolom
Avro Limited	Blair	Nimmo,	Jim Tucker,	Steve Absolom
MH Aviation Transport Limited	Blair	Nimmo,	Jim Tucker,	Steve Absolom
Monarch Holidays Limited	Blair	Nimmo,	Jim Tucker,	Steve Absolom
somewhere2stay Limited	Blair	Nimmo,	Jim Tucker,	Steve Absolom
Monarch 2011 Limited	Blair	Nimmo,	Jim Tucker,	Richard Beard

The Insolvency Service has made special arrangements for employees who have been dismissed following the Monarch Group entering administration.

# If you've been dismissed

If you've been dismissed, you might be entitled to <u>redundancy and other</u> <u>related payments</u> from the Insolvency Service.

# Who is eligible

Individuals who worked for any of the above listed companies under an <a href="mailto:employment contract">employment contract</a> are eligible to apply for redundancy and other payments. They cannot apply until after they have been dismissed.

<u>Workers</u> and <u>self-employed contractors</u> who provided services to the above companies are not eligible to apply. Instead, these individuals should contact the administrator to register as creditors see — http://www.kpmg.co.uk/monarch.

# How to apply

The administrator will give details about how to apply and will also give you a case reference number (eg CN12345678). Once you have this information you can apply online.

# Paying your claim

On average it takes 14 days to process and pay claims. However, sometimes we need to get additional information from the individual or from the administrator, which can take a bit of time. We'll contact you directly if we need anything further from you. We always try to pay eligible claims within 6 weeks of receiving the application.

To allow us to deal with everyone's application as quickly as possible, please do not contact us to check the status of your application until after the 6 weeks have passed.

# **Getting help**

If you need help completing your application, you can contact the Redundancy Payments helpline on 0330 331 0020.

When calling, please have your case reference number (eg CN12345678) and National Insurance number to hand. If you do not have a case reference number, please contact the administrator.

We are experiencing higher than usual call volumes at the moment. If you are unable to get through to us you can email redundancypaymentsonline@insolvency.gsi.gov.uk with "xxxx Employee" in the subject line, and we will call you back.

Please include your name, your case reference number and your telephone number in your email.

If you need to email us after submitting your claim, please only use the email address you gave on your application form. Otherwise, we won't be able to respond to you for security reasons.