

[News story: IPO customer visit programme 2016 to 2017](#)

The IPO customer visit team has published its annual report.

The Intellectual Property Office (IPO) customer visit programme is part of a wider schedule of stakeholder engagement. It provides us with an opportunity to meet our customers, share information on our services and collect a wide range of feedback.

The 2016 to 2017 report summarises the issues that were raised this year and provides further information from the IPO.

[Customer visit programme 2016/17](#) (PDF, 722KB, 24 pages)

If you would like us to visit you, please contact:

Reports from [2015](#), [2014](#) and [2013](#) are also available.