

News story: Crime news: contacting the criminal applications team

Calls to the criminal applications team will be diverted to central customer services on 0300 200 2020 from 2 October 2017.

Anyone calling the criminal application enquiry number will be redirected to 0300 200 2020 starting on 2 October 2017.

This redirect affects calls to criminal application enquiries on 0121 232 5500. It will be in place for a limited amount of time before the 0121 number is shut down permanently.

Options when you call

You will need to choose from civil, crime or technical when calling 0300 200 2020.

Crime billing

You should continue to use 0115 852 6000 for crime billing enquiries.

Further information

0300 200 2020 – criminal applications from 2 October

0115 852 6000 – crime billing