

News story: Civil news: reminder to use 0300 200 2020 for Online Support

Contact details for technical support enquiries.

0300 200 2020 is the number to call when you need help from our Online Support team.

The old telephone number of 0203 334 6664 for technical support enquiries is being shut down permanently on 3 July 2017. LAA Portal users will have seen a 'pop up' notice about the new number, which has been running for a number of months.

When calling the customer service team on 0300 200 2020 remember to ask for option 2 if you need help with technical or system issues.

[Legal aid agency](#) – see the contact section for a breakdown of useful numbers.