

[News story: Civil news: 2018 tender update on CLA contracts](#)

A tender for specialist 2018 CLA telephone advice contracts opens on 26 September 2017.

When will new contracts begin?

New CLA contracts will be signed in late May of 2018 with services starting on 1 September 2018.

The contracts will cover work in the categories of:

- family
- housing and debt
- education
- discrimination

How long will the contracts last?

Each 2018 Civil Legal Advice contract will initially run until 31 August 2021, with an option for LAA to extend for up to a further 2 years.

Current contract extensions

Existing telephone advice contracts to deliver these services are being extended to 31 August 2018.

Entry requirements and submitting a bid

The tender process is open to both existing contract holders and new entrants. It is a single stage process that will assess an organisation's suitability to contract with us and their ability to meet our service requirements.

This will be a competitive tender based on quality and price. We intend to award:

- 2 CLA contracts in the family category
- 3 CLA contracts in each of the housing and debt, education and discrimination categories

Our GOV.UK pages contain further information about:

- tender timetable
- entry requirements
- management of the tenders
- submitting a tender bid

Deadline for tender submissions

All bids must be made through LAA's eTendering system by 5pm on 10 November 2017:

Provider enquiries

[Legal aid civil tender 2018](#) – information for potential applicants

[e-Tendering system](#) – for submitting bids and using the message boards for questions about the process

Email help@bravosolution.co.uk or telephone 0800 0698630 for technical questions about using the eTendering system

[Tender process for 2018 contracts opens](#) – GOV.UK news story on 19 September 2017