

# [News story: Civil news: 2018 tender update on CLA contracts](#)

A tender for specialist 2018 CLA telephone advice contracts opens on 26 September 2017.

## **When will new contracts begin?**

New CLA contracts will be signed in late May of 2018 with services starting on 1 September 2018.

The contracts will cover work in the categories of:

- family
- housing and debt
- education
- discrimination

## **How long will the contracts last?**

Each 2018 Civil Legal Advice contract will initially run until 31 August 2021, with an option for LAA to extend for up to a further 2 years.

## **Current contract extensions**

Existing telephone advice contracts to deliver these services are being extended to 31 August 2018.

## **Entry requirements and submitting a bid**

The tender process is open to both existing contract holders and new entrants. It is a single stage process that will assess an organisation's suitability to contract with us and their ability to meet our service requirements.

This will be a competitive tender based on quality and price. We intend to award:

- 2 CLA contracts in the family category
- 3 CLA contracts in each of the housing and debt, education and discrimination categories

Our GOV.UK pages contain further information about:

- tender timetable
- entry requirements
- management of the tenders
- submitting a tender bid

## **Deadline for tender submissions**

All bids must be made through LAA's eTendering system by 5pm on 10 November 2017:

## **Provider enquiries**

[Legal aid civil tender 2018](#) – information for potential applicants

[e-Tendering system](#) – for submitting bids and using the message boards for questions about the process

Email [help@bravosolution.co.uk](mailto:help@bravosolution.co.uk) or telephone 0800 0698630 for technical questions about using the eTendering system

[Tender process for 2018 contracts opens](#) – GOV.UK news story on 19 September 2017