

News story: Changes to the update charity details service

Updated: Added more information about the changes to the update charity details service.

All charities must keep their details up-to-date by law. We will be improving the current service so you can keep a regular check on your details, and update them when they change.

Because of General Data Protection Regulation (GDPR) we must let people know if any of their personal information is updated on the register of charities.

The simplest and quickest way of doing this is to email people when their data is updated.

We also use email to help trustees comply with charity law and run their charity effectively, by sending important regulatory alerts and updates.

We will be asking you to check that the register details for your trustees remain up to date. This includes adding any new trustees and their contact details. You also need to remove the details of any trustees who are no longer involved with your charity.

As part of service improvements we will ask that all trustees supply their email address, or confirm that they do not have one.

We are planning for the improved update charity details service to go live later this summer, at the same time as the 2018 annual return.