

[News story: Application enquiry updates for Business e-services customers](#)

We have improved the Application Enquiry service which business customers use to check details of any application.

Today we have improved [the Application Enquiry service](#).

Used by thousands of Business e-services customers, Application Enquiry is a free, user-friendly way for customers to track the progress and status of any application. It is accessed via the [HM Land Registry portal](#).

The additions to the current service include:

- links from the Application Enquiry search screen to our [About our services](#) web page and our [user guide](#) on GOV.UK
- clearer and fuller explanations in the 'help' pages
- more information relating to the progress stage and status of applications, particularly in the pre-processing stages on the Application Details screen. For example, customers will be able to see when an application:
 - is awaiting processing
 - is undergoing set-up activities as part of a developing title
 - has already had a request to expedite it
 - already has an approved request for an extension of time to reply to a [requisition](#)

These additions and more are covered in the [user guide](#).

We are developing enhancements to the 'Contact us' form within Application Enquiry. We will share details before we make changes, which we expect will be on 21 August.