

New Welsh basic online application route

Disclosure and Barring Service (DBS) customers that apply for their basic check through our [online application route](#) can now do so in Welsh.

This information is also available [in Welsh](#).

Mae'r wybodaeth hon hefyd ar gael [yn Gymraeg](#).

Mark Favager, Product Owner for the online basic DBS check, said:

Since the launch of this service in January last year, we have listened to our users and as a result added many new features to make the online application quicker and more user friendly.

The latest new feature gives Welsh customers the option to complete their entire application in Welsh for the very first time; they can now verify their identity, complete their application and pay for the service in their own language.

Anyone using the basic check [online application route](#) will have the option to view the page content in either English or Welsh and can switch between the two on any page.

Please note, that while users can now apply for a basic check in Welsh, DBS is not required to translate information contained on a certificate, so the certificate they receive will still be in English. This is because DBS has identified a risk to the accuracy of information if translated.