

# New Ombudsman assumes office today

The following is issued on behalf of the Office of The Ombudsman:

The new Ombudsman, Mr Jack Chan, has started his term today (April 1). The appointment for a term of five years was made by the Chief Executive of the Government of the Hong Kong Special Administrative Region under The Ombudsman Ordinance (Cap 397).

Mr Chan said, "I am honoured to have been appointed by the Chief Executive as The Ombudsman. I pledge to contribute to the Hong Kong Special Administrative Region by doing my utmost in accordance with my statutory powers to serve the community, and to uphold fairness in and raise the quality and standard of public administration. During my term, I will lead my colleagues to collaborate closely with various government departments and public organisations to ensure that public complaints and concerns are properly handled and addressed."

Mr Chan is a seasoned and experienced former senior government official who had served the Government for nearly 40 years. He served as a directorate officer in various bureaux and departments. Mr Chan was appointed as Under Secretary for Home Affairs in the fifth term of the Hong Kong Special Administrative Region Government, and was appointed as Acting Secretary for Home Affairs from January 24 to June 30, 2022.