

New arrangements for Home Affairs Department hotlines for persons under home quarantine

The Home Affairs Department (HAD) announced today (April 30) that in view of the recent drop in service demand from persons under compulsory home quarantine, the operational arrangement of the 37 HAD hotlines for persons under home quarantine will be adjusted.

With effect from next Monday (May 3), the 36 district hotlines will cease to operate, while the hotline 2835 1473 will continue to provide support services for persons under home quarantine. The operating hours of the hotline are from 9am to 6pm, Monday to Friday (except public holidays).