

New Approved Enforcement Agency services begin in Wales

News story

New service providers began work in Wales from 1 April 2021



Following new providers of Approved Enforcement Agency (AEA) services beginning work for HMCTS in September 2020 in England, new service providers began work on 1 April 2021 in Wales.

The new provider, Jacobs, will manage all Warrants of Control and Warrants of Arrest in relation to the enforcement of criminal financial impositions in Wales.

The new contracts will see savings to the Ministry of Justice of approximately £4 million per year over the next five years and will provide a consistent, efficient service. Robust performance reporting and monitoring will be implemented and protocols for conduct, complaint handling and dealing with vulnerable defendants have been established in line with HMCTS standards.

Region	From 1 September 2020	From 1 April 2021
London	CDER Group	
Midlands	CDER Group	
North-east	Marston Holdings Ltd	
North-west	Marston Holdings Ltd	
South-east	CDER Group	
South-west	Marston Holdings Ltd	
Wales		Jacobs
Secondary provider A (North-east, North-west, South-west and Wales)	CDER Group	
Secondary provider B (London, Midlands and South-east)	Marston Holdings Ltd	

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