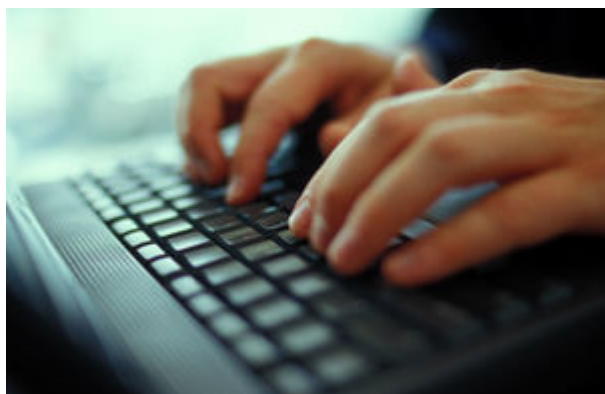


MyHMCTS introduces Multi-Factor Authentication

News story

Introduction of multi-factor authentication, to provide additional security protection to account users.



MyHMCTS, the online case management tool for solicitors and other legal professionals to submit, pay for and manage online case applications is introducing multi-factor authentication, which provides additional security protection to account users. The service upgrade is being implemented from 18 November, from which users will be asked to authenticate their login when using MyHMCTS.

After logging in as usual, users will be sent an email with a verification code (see example below). They will then need to type in this code on the login screen in order to enter the system and access their cases. This won't change the way MyHMCTS functions and the verification code is required every time users log in. It will be valid for one login only and after one hour of inactivity, users will be logged out and asked to revalidate.

The verification code will come from this email address hm.courts.and.tribunals.registrations@notifications.service.gov.uk and users will need to add this email address to their safe senders list, to ensure this is not sent to spam or junk email folders.

For users experiencing any issues, email myhmctsupport@justice.gov.uk.

See our guidance page for more information on using [MyHMCTS: online case management for legal professionals](#)

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