My Letter to the Chief Executive at NatWest regarding the closure of their bank branch in Wokingham

Please see below my letter to Alison Rose, Chief Executive at NatWest:

Dear Ms Rose

Some of my constituents have expressed concerns about the closure of the Wokingham branch of NatWest.

The closure will disproportionately affect older customers who do not use online banking and who do not have access to transport to Bracknell.

While telephone services may be a suitable option for some there is the matter of long waits before speaking to a customer service representative.

Customers who are visually or hearing impaired will also be impacted by the closure of the Wokingham branch.

I should be grateful for your comments which I can forward to my constituents.

Yours sincerely

Rt Hon Sir John Redwood MP, DPhil FCSI