

Moving forward with mediation

When a civil dispute is brought to court, the hearing process can be lengthy and expensive. An affordable alternative to contesting matters in court is through mediation.

Opened in November last year, the West Kowloon Mediation Centre is Hong Kong's first facility dedicated to mediation. The Small Claims Mediation Pilot Scheme was launched at the same time. Both are run by independent coordinator the Joint Mediation Helpline Office.

News.gov.hk spoke to the office's Founding Chairman, Chairman and Senior Mediation Consultant to find out about the centre's facilities and the advantages of mediation.

The story appears on news.gov.hk today (January 6) in both text and video format.