

Most people in Wales satisfied with their daily lives and public services

The National Survey for Wales is a face-to-face survey of more than 11,000 randomly-selected adults aged 16 and over. The results are used by the Welsh Government to help make Wales a better place to live.

Key results from the National Survey 2017-18 include:

- 86% of people surveyed said they are satisfied with their GP care and 90% are satisfied with the care they received at their last NHS appointment
- 88% of parents are satisfied with their child's primary school and 75% with their child's secondary school
- 68% said they can keep up with all their bills and commitments without difficulty
- 86% believe the Welsh language is something to be proud of
- 77% are satisfied with their ability to get to services in their local area
- 85% of people use the internet.

Around half of the questions in the 2017-18 survey are new and a number of questions cover the arts, culture and heritage activities; ability to access local services and attitudes to the Welsh language.

The results show that overall, 82% of people in Wales are satisfied with their lives. Welcoming the results, Finance Secretary Mark Drakeford said:

"The National Survey is an important resource for us and provides an overview of people's lives and changing lifestyles.

"It helps us to design and deliver public services by finding out where things are working well and also where there are issues which need to be addressed.

"The survey was carried out in the face of the UK Government's continuing and damaging programme of austerity. Despite this, the Welsh Government continues to invest in public services fit for the modern age and the results published today show that people in Wales are generally satisfied with the public services that are so important to us all.

"The findings of this survey are very timely and will help us ensure we are able to deliver the services people rightly expect.

"Hearing the views of people across the country will help us make Wales an even better place to live, work and enjoy."

[National Survey for Wales 2017-18](#)