

Members of public to select Best Home Affairs Enquiry Centre

The Home Affairs Department (HAD) will invite members of the public who visit the 20 Home Affairs Enquiry Centres (HAECs) between July 15 and August 9 to assess the service standard of the HAEC, with a view to selecting the Best HAEC.

A spokesman for the HAD today (July 8) said, "HAECs serve as a bridge between the department and members of the public. By holding this annual activity, the department would like to give recognition to frontline staff who excel in the delivery of public enquiry service and encourage them to serve the community in a professional manner. Through our excellent frontline staff, the service standard of HAECs could be further upgraded."

Members of the public participating in the activity will be invited to rate various key aspects of the performance of the HAEC. Awards will be determined by the scores awarded by the public.

A total of eight awards will be presented. Selection results will be announced through the [department's website](#).