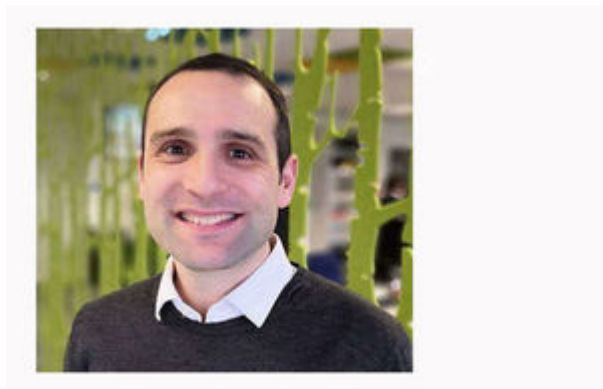


## Meet the Waitrose Limited Code Compliance Officer



### **Meet Matthew Wilson, the Code Compliance Officer (CCO) for Waitrose Limited**

#### **Tell us something about yourself and your path to becoming a CCO.**

I am currently the Head of Finance, in addition to being CCO. I have worked for the Partnership for 20 years. I started working as a Branch Department Manager and then moved into Finance in 2003. I have worked in many different areas of the business before becoming Head of Finance and CCO

#### **What are the most challenging aspects of your CCO role?**

Food retailing is a fast paced industry. Consumer trends move so quickly and the business needs to anticipate and respond. Staying on top of the emerging trends and changes in the business requires a constant focus.

#### **If you could change one thing about the groceries market, what would it be?**

Food waste! Matching supply and demand accurately is challenging and we are investing in our IT systems to improve our ability to control waste.

#### **What achievement as CCO are you most proud of?**

I've been CCO for six months and I am most proud of joining a very professional, collaborative and highly dedicated Compliance Team, who care deeply about the role they play.

## **What 3 things do you want to achieve in the next 12 months?**

1. Embed the Groceries Supply Code of Practice (GSCoP) Steering Group in Waitrose.
2. Empower the Partners in my Compliance Team to deliver a self regulation approach.
3. Keep GSCoP compliance embedded in the ways of working within the Operational Teams.

## **Is there anything else you would like to share with readers of News from the Adjudicator?**

I'd be more than happy to discuss anything, this is important work and we can all learn from each other. It's always been vital to us at Waitrose & Partners that we treat suppliers fairly and build productive, lasting relationships with them – working with the GCA allows us to take this work further and embed this approach even more into our business.

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