

# Learning and Development award for Deputy Official Receiver

Kevan Glaysher, a Deputy Official Receiver based in our Manchester office, has won a special achievement award at the Operational Delivery Profession Awards 2022 after he was nominated by colleagues for delivering excellent learning and development and improving the skills of others.

The prestigious awards ceremony took place on 24 May 2022 at Lancaster House, London, and Kevan attended the event to collect his prize.

Following 25 years in the banking industry, Kevan joined the Insolvency Service in 2009 as a trainee examiner dealing with bankruptcies, liquidations, Bankruptcy Restriction Orders and director disqualifications.

Kevan soon went onto mentor new trainee examiners and remains heavily involved in mentoring his colleagues in the Manchester Official Receiver office, while carrying out his duties as a Deputy Official Receiver.

Colleagues nominated Kevan because they wanted to celebrate his achievements in training and developing his colleagues.

Kevan's nomination said that he creates a safe space where colleagues can bring any questions or problems they might have about the work, and Kevan happily talks through the problem to find a solution. He has also hosted regular surgeries for colleagues to help train them up.

Deputy Official Receiver, Kevan Glaysher, said:

This has been a total yet welcome surprise to win a special achievement award at the Operational Delivery Profession Awards.

Working for Official Receiver Services is challenging as the work is not only complex but the things you do has a real impact on people's lives. That's why I take learning and development so seriously, as I want to ensure my colleagues not only improve their skills but also deliver excellent customer service.

Robin Dury, Official Receiver for the Manchester office, said:

I am really happy for Kevan being nominated for the award which recognises his considerable commitment to not only his own role but developing those around him and promoting a positive and supportive culture within the office.