

Latest work arrangement of the Office of the Ombudsman

The following is issued on behalf of the Office of The Ombudsman:

In view of the latest situation of the COVID-19, the Office of the Ombudsman today (March 22) announced that the Office will once again adjust public services and make special work arrangements to reduce social contacts. Starting from March 23, the Office will only provide basic and limited service. The reception counter will not open until further notice.

Members of the public may contact the Office for enquiries or complaints through email, fax, hotline enquiry, voice message or online form.

The Office will monitor the situation closely and review the arrangements in a timely manner.