

Latest service arrangements for Government Records Service

To align with the announcement by the Government to resume public services gradually from April 1, the Government Records Service (GRS) announced today (March 30) that starting from April 1, the Search Room of the Public Records Office (PRO) will open on Mondays, Wednesdays and Fridays from 9am to 5.45pm until further notice. The Search Room will provide services for members of the public who have made reservations for holdings through the online catalogue and the quota is seven users per day, which will be allocated on a first-come, first-served basis. Services will be limited to:

1. Loan and circulation service for reserved holdings; and
2. Self-service reproduction of holdings.

The above services will be suspended for those who have not made an online reservation for holdings. Members of the public are required to wear masks at all times when they are inside the Hong Kong Public Records Building, and follow the infection control measures, including the use of the "LeaveHomeSafe" mobile application, temperature checks upon entering the building and applying hand sanitiser.

The Exhibition Hall in the Hong Kong Public Records Building will continue to be closed. Group visits and public education programmes will continue to be conducted online until further notice.

For the latest updates, please visit the GRS website (www.grs.gov.hk) or the PRO Facebook page (www.facebook.com/grs.publicrecordsoffice). For enquiries, please call 2195 7700 during the opening hours of the PRO, or email proinfo@grs.gov.hk.