

Latest service arrangement for 1823

The Efficiency Office announced today (March 22) that owing to the latest development of COVID-19, 1823 is now focusing on handling calls related to the epidemic and environmental hygiene. Limited services will be provided to handle other calls. The waiting/□processing time may be lengthened.

From March 24 onwards, 1823 will not handle enquiries and complaints from written channels such as email, mobile App, web form and SMS until further notice.

For enquiries, please visit the 1823 website (www.1823.gov.hk) or call 1823.