

# Latest public service arrangements for FSD's fire protection units

In view of the latest epidemic situation, the Fire Services Department (FSD) announced today (August 21) that its fire protection services, including applications for various licences/license renewals, applications for dangerous goods vehicle inspections, fire service installations acceptance inspections of new buildings, compliance inspections of ventilating systems, processing of building plans and handling of matters relating to building fire safety improvement works, etc, will gradually resume the provision of basic public services from August 24.

The Shroff Office and Receipt and Dispatch Counter of the Licensing and Certification Command Headquarters (located on 5/F, Fire Services Headquarters Building) and the Receipt and Dispatch Counters of the Fire Safety Command Headquarters (located on 7/F, Fire Services Headquarters Building) and other fire protection units will also provide basic services from 10am to 12.30pm and from 2pm to 4pm on Monday, Wednesday and Friday. Members of the public may call 2733 1595 during office hours for enquiries. In order to reduce social contact to contain the spread of the disease, members of the public are encouraged to settle payments electronically as much as practicable. For further details, please refer to the payment methods contained in the payment notice.

For enquiries regarding licensing matters, including fire services certificates, dangerous goods licences, applications for dangerous goods vehicle inspections, fire service installations acceptance inspections, compliance inspections of ventilating systems and fee payments, please call the hotline 2733 7619 during office hours.

Regarding matters relating to the collection of building plans at the Fire Safety Command Headquarters on 7/F, Fire Services Headquarters Building, please call 2170 9665 during office hours.

For complaints regarding fire hazards or dangerous goods, please call the FSD Complaint Hotline 2723 8787.