

Latest arrangements on Transport Department's services

To align with the announcement by the Government that public services will resume under a phased approach from May 4, the Transport Department (TD) said today (April 28) the latest arrangements of the TD's services for the public as follows:

Driving test and related services

Driving test (road test) services will be resumed on May 4. Candidates who have been scheduled to take a road test on or after that day should attend the test according to the test date, time and the driving test centre specified in the driving test appointment letter. Candidates affected by the suspension of the driving test centres will be notified individually by post of their rescheduled test dates.

Driving test (written test Part A) and taxi written test services are planned to resume on May 26. Candidates affected by the suspension of the written test services will be rescheduled to take the tests from May 26 and thereafter and will be notified individually by post of their rescheduled test dates.

Per anti-epidemic measures to reduce the risk of the spread of the virus, all candidates participating in the driving test (including road test and written test) must wear surgical masks inside the test centres and throughout the test, clean their hands with alcohol sanitisers before entering the centre office, and must undergo body temperature screening arranged by the TD. If a candidate does not wear a surgical mask, refuses to undergo a body temperature screening, or whose body temperature is higher than 37.5 degrees Celsius, the candidate will not be allowed to enter the test venue and the test will be rescheduled. In order to improve air circulation inside the vehicle compartment, the Driving Examiners of the TD may open the vehicle windows during the road test.

The TD urges candidates not to attend a driving test if they are unwell, and advises that they should consult a doctor promptly. For applicants who are absent from a driving test on medical grounds, they may submit their postponement applications with the original sick leave certificate/medical certificate to the Driving Test Appointment Office of the TD within one month from the test date for the rescheduling of the test date.

Candidates who would like to apply for a postponement/temporary cancellation of a driving test appointment or change of driving test region may submit the original of the signed application letter, a copy of identification document and the original driving test appointment letter via the drop-in box placed at the Kowloon Licensing Office or by post to the

Driving Test Appointment Office (Address: Transport Department, 2/F, Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road, Kowloon).

Application of driving test appointment services for fresh candidates and repeaters (including walk-in counter service, online booking service for driving test appointments and telephone booking service for repeater early test appointments) will continue to be suspended until further notice. For enquiries, please contact the Driving Test Appointment Office at 2771 7723.

Vehicle examination services

The TD's Vehicle Examination Centres will resume full vehicle examination services on May 4.

Licensing and related services

The TD's Licensing Offices, Public Vehicles Unit, Cross Boundary Unit, Vehicle Records Office, Driving Licence Records Office and Driving Offence Points Office will continue to process applications submitted by applicants with scheduled appointments, via the drop-in boxes, by post or online (except for the direct issue of a full Hong Kong driving licence). Members of the public may submit applications via the drop-in boxes placed at the offices concerned between 9am and 5pm from Monday to Friday (except Public Holidays). Applicants who have made an appointment online for renewal of a full driving licence/vehicle licence, an application for transfer of ownership of a vehicle or an application for an international driving permit can visit the Licensing Office concerned at the scheduled time. As a continued measure of maintaining social distancing to reduce the risk of spreading the virus, the offices concerned will continue to suspend walk-in counter services.

The TD will continue to closely monitor the development of the epidemic situation and align with the Government's anti-epidemic measures and arrangements. Normal arrangements for licensing and related services will be resumed in full only when public health conditions permit. Should there be any adjustment to the services in the interim, we will notify the public in due course. To avoid unnecessary delays, the TD appeals to the public to submit licence renewal applications two to three weeks before the expiry dates. Besides, to facilitate timely processing of the application, members of the public should ensure that the respective application form is duly completed and all necessary supporting documents and a crossed cheque with the correct amount of the payable fee are attached with the submission.

For enquiries, members of the public can contact the offices concerned of the TD at the following numbers:

Hong Kong Licensing Office	2804 2636
Kowloon Licensing Office	2150 7728
Kwun Tong Licensing Office	2775 6835

Sha Tin Licensing Office	2606	1468		
Public Vehicles Unit	2804	2574		
Driving Licence Records Office	2804	2596		
Driving Offence Points Office	2804	2594		
Cross Boundary Unit	2543	2114		
To Kwa Wan Vehicle Examination Centre	2364	7211	/	2333 3112
Sheung Kwai Chung Vehicle Examination Centre	2424	5215		
Kowloon Bay Vehicle Examination Centre	2759	7036		
New Kowloon Bay Vehicle Examination Centre	2751	8862		