

# Latest arrangements on Transport Department's licensing and related services

To align with the resumption of the Government's public services under a phased approach, the Transport Department (TD) said today (May 7) that having considered the latest improved situation of the epidemic and the continued need to avoid prolonged crowdedness to reduce the risk of the spread of the virus in the community, the licensing and related services of the TD will be adjusted from May 11 (Monday) as follows:

The counter services of the TD's Licensing Offices will be fully open for applicants with online appointments. To cater for service needs, the daily quota for online appointments for renewal of a full driving licence/vehicle licence, an application for transfer of ownership of a vehicle or an application for an international driving permit will be increased from the current 4 500 per day to 9 000 per day from May 11 to the end of May. The opening period of 10 weeks for online appointments will be maintained to enable members of the public to make early appointments to visit the Licensing Offices if their licences will expire in the next three months.

The service hours of the Licensing Offices are 9am to 5pm from Monday to Friday. For crowd control, the Licensing Offices will continue to suspend walk-in counter services without scheduled appointments. The Licensing Offices have all along been working at full strength. Apart from providing counter services to applicants with scheduled appointments, the Licensing Offices have expedited the processing of licensing applications submitted via the drop-in boxes placed at the Licensing Offices, by post or online (except for the direct issue of a full Hong Kong driving licence).

The TD appeals to members of the public in need to use the online appointment services as far as possible. For applications submitted via the drop-in boxes, members of the public are advised to mark on the envelope the vehicle registration marks and the expiry dates of the vehicle licences, and to leave contact telephone numbers on the application forms. This is to enable the staff to identify and follow up on urgent applications. Moreover, for timely processing of an application, members of the public should ensure that the respective application form is duly completed and all necessary supporting documents and a crossed cheque with the correct amount of payable fee are attached before submission.

The TD will continue to closely monitor the development of the epidemic situation and align with the Government's anti-epidemic measures and arrangements. Normal arrangements for licensing and related services will be resumed in full only when public health conditions permit. Should there be any adjustment to the services in the interim, the TD will notify the public in due course. For enquiries, members of the public can contact the Licensing

Offices at the following numbers:

Hong Kong Licensing	2804
Office	2636
Kowloon Licensing	2150
Office	7728
Kwun Tong Licensing	2775
Office	6835
Sha Tin Licensing	2606
Office	1468