

Latest arrangements on Transport Department services

To align with the latest limited service arrangements announced by the Government to reduce social contacts and the risk of the spread of disease in the community, the Transport Department (TD) announced today (March 22) the latest arrangements of TD's services for members of the public from March 23. Details are as follows:

Driving test services

(1) The TD's driving test centres will suspend services from March 23. All driving tests (road tests) originally scheduled for March 23 and thereafter will be suspended until further notice.

Driving test appointment service, driving test (written test Part A), taxi written test, online booking service for driving test appointments, telephone booking service for repeater early test appointments and walk-in counter services of the TD's Driving Test Appointment Office at Cheung Sha Wan will be suspended until further notice. Affected candidates will be notified individually for the rescheduling of the test dates. For enquiries about driving test appointments, please contact the Driving Test Appointment Office by telephone from 9am and 5pm from Monday to Friday.

Licensing and related services

(2) The TD's Licensing Offices will continue to suspend walk-in counter services, but will process licensing applications submitted by applicants with scheduled appointments, by post or online (except for the direct issue of a full Hong Kong driving licence). Applicants who have made an online appointment for renewal of a full driving licence/vehicle licence, an application for transfer of ownership of a vehicle or an application for an international driving permit from March 23 and onwards can visit the Licensing Office concerned at the scheduled time. Members of the public without prior bookings may submit applications by post or online, or via the drop-in boxes placed at each Licensing Office from 9am to 5pm from Monday to Friday.

(3) The TD's Public Vehicles Unit, Cross Boundary Unit, Vehicle Records Office, Driving Licence Records Office and Driving Offence Points Office will continue to suspend counter services. Members of the public can submit their applications using the drop-in boxes at respective offices from 9am to 5pm from Monday to Friday or contact the relevant offices by telephone.

Vehicle examination services

(4) The TD's Vehicle Examination Centres will continue to provide vehicle examination services for vehicles with an appointment from Monday to Friday.

As part of the anti-epidemic work, the TD has required all staff to wear masks. In view of public health considerations, members of the public entering TD's offices have to undergo on-the-spot body temperature checks arranged by the TD. Any member of the public whose body temperature is higher than 37.5 degrees Celsius or who refuses to undergo a body temperature check will be denied entry into the offices. The offices will also request members of the public to wear masks and clean their hands with alcohol-based sanitiser before entering the offices.

For enquiries, members of the public can contact the offices concerned of the TD at the following numbers:

Hong Kong Licensing Office	2804 2636
Kowloon Licensing Office	2150 7728
Kwun Tong Licensing Office	2775 6835
Sha Tin Licensing Office	2606 1468
Public Vehicles Unit	2804 2574
Driving Licence Records Office	2804 2596
Driving Offence Points Office	2804 2594
Driving Test Centre/Driving Test Appointment Office	2771 7723
Cross Boundary Unit	2543 2114
To Kwa Wan Vehicle Examination Centre	2364 7211/2333 3112
Sheung Kwai Chung Vehicle Examination Centre	2424 5215
Kowloon Bay Vehicle Examination Centre	2759 7036
New Kowloon Bay Vehicle Examination Centre	2751 8862