

Latest arrangements on registration of Consumption Voucher Scheme with “iAM Smart”

A spokesman for the Office of the Government Chief Information Officer (OGCIO) announced today (July 5) that from 3am tomorrow (July 6) onwards, if members of the public wish to use "iAM Smart" to register for the Consumption Voucher Scheme (the Scheme), they should use the "iAM Smart" mobile app in their mobile device for authenticating their identity and register for the Scheme directly. This can help ensure only existing "iAM Smart" users can choose to register using this method.

The spokesman said that many people who chose to register for the Scheme through "iAM Smart" in the past two days did not have "iAM Smart" accounts and hence they needed to create a new "iAM Smart" account at the same time. This caused backlog of registration requests and registration web pages left idle, thereby significantly consuming internet resources and resulting in a long queue. The above enhancement of only allowing "iAM Smart" users to register for the Scheme through the app in their mobile device will help reduce the waiting time significantly. Members of the public will need to separately open an "iAM Smart" account before using it to register for the Scheme if they are not existing users.

Members of the public can still authenticate their identity by answering security questions related to the Cash Payout Scheme launched last year or by inputting personal information and uploading a copy of their Hong Kong identity card. These two means of registration remain unchanged and the process is simple and no queuing is required, the spokesman added.