

Latest arrangements on PlanD public services

In line with the arrangements announced by the Government yesterday (August 20) to resume public services in a safe and orderly manner and to meet the needs of the public and enterprises, the Planning Department (PlanD) announced today (August 21) that it will gradually resume more basic public services starting from next Monday (August 24).

The counter services of the Planning Enquiry Counters (PECs) on the 17th floor of North Point Government Offices (NPGO) will resume as normal, including enquiry services on general planning information and inspection of documents required under the Town Planning Ordinance, while other counter services will be suspended. Meanwhile, the PEC on the 14th floor of Sha Tin Government Offices will continue to be temporarily closed and no public services will be provided.

In view of the need to reduce people flow and social contacts, the PECs will restrict the number of visitors at any one time. Members of the public are encouraged to make enquiries through the telephone hotline (2231 5000) or email (enquire@pland.gov.hk), and can visit the PlanD's website (www.pland.gov.hk) for general planning information.

Meanwhile, the receipt and dispatch counter of the department (18/F, NPGO) will continue to maintain basic services during office hours (9am to 5pm, Monday to Friday).

District Planning Offices of the PlanD will resume fieldwork, including posting of site notices for planning applications.

City Gallery will continue to be temporarily closed until further notice. All educational activities and docent services will be cancelled during the closure period.

For enquiries, please call the hotline 2231 5000 during office hours or visit the PlanD's website.