

Latest arrangements on Labour Department public services

In light of the extension of the special work arrangement for government employees, the Labour Department (LD) today (July 24) announced that the LD will continue to provide emergency services and essential public services between July 27 and August 1.

All counter services of the department will be suspended. Two Occupational Health Clinics and Occupational Medicine Units will be closed. Those who have made service appointments will be individually informed of the alternative arrangements.

The LD encourages members of the public to make use of the department's online services and to file enquiries and requests for service by email at enquiry@labour.gov.hk.

Job seekers can use the Interactive Employment Service Website (www.jobs.gov.hk) for job search purposes. The LD's Telephone Employment Service Centre, all Job Centres and industry-based Recruitment Centres also provide enquiry and employment services by telephone (telephone numbers are shown on www.jobs.gov.hk/1/0/WebForm/information/en/our_service/info_jobcentres.aspx) during office hours from Monday to Friday (9am to 1pm and 2pm to 5.30pm).

Applicants for issue of licence or renewal of licence of employment agency may submit their applications to the office of the Employment Agencies Administration by post (Unit 906, 9/F, One Mong Kok Road Commercial Centre, 1 Mong Kok Road, Kowloon) or email (ea-ee@labour.gov.hk).

For enquiries on employment rights and benefits, members of the public may make reference to "A Concise Guide to the Employment Ordinance" on the LD's website (www.labour.gov.hk/eng/public/ConciseGuide.htm).

Due to the special work arrangement, the processing time of various enquiries and applications may take longer than usual.

The LD will review the situation in due course and make further announcements as appropriate.