

# Latest arrangements on Hongkong Post services

In view of the Government's announcement on the extension of the special work arrangement for government employees, Hongkong Post today (July 25) announced the arrangements on Hongkong Post services from July 27 to August 2.

To strike a balance between the public demand for counter services of post offices and the need to reduce the epidemic from further spreading in the community as far as possible, Hongkong Post will reopen post offices next week. However, post offices situated in Wong Tai Sin District where the epidemic remains relatively severe will be suspended from service. It includes Choi Hung Chuen Post Office, Chuk Yuen Post Office, Fu Shan Post Office, Lok Fu Post Office, Ngau Chi Wan Post Office, Tsz Wan Shan Post Office and Wong Tai Sin Post Office. All other post offices will maintain their normal opening hours on Monday, Wednesday and Friday, but their closing hours will be advanced to 4pm. Mobile post offices will be suspended from service.

In addition, Hongkong Post will provide mail delivery services (including that for Speedpost items) and mail collection from posting boxes on alternate days. However, door delivery services will be suspended for Wong Tai Sin District (including Wong Tai Sin, Lok Fu, Tin Ma, Tsz Wan Shan, Choi Hung, Choi Wan, Diamond Hill, San Po Kong, Ngau Chi Wan, Chuk Yuen and Hammer Hill), as well as those residential buildings with confirmed cases within the past 14 days. For mail addressed to these areas where door delivery is required, we will issue mail collection card to the recipients notifying them of the collection arrangements.

All along, Hongkong Post has adopted various measures on social distancing and infection control at all post offices. To tie in with the arrangement of reopening post offices next week, we will step up these measures. Apart from body temperature checks for access to post offices and requirement of the wear of masks, anyone entering post office areas will also be required to apply hand sanitizer. We will also implement crowd control arrangements and introduce chips allotment measure, when necessary, to relieve the crowding of customers, so as to reduce social contacts and prevent any crowd from gathering.

Due to the adjustment of business hours of post offices, members of the public requiring counter services may expect longer waiting times. As a result of the above special arrangements, services of local and inbound mail will be subject to delay. We apologise for the inconvenience caused.

Hongkong Post will keep abreast of the latest situation and make timely adjustment to the arrangements for counter and delivery services. For further enquiry, please call the Hongkong Post enquiry hotline at 2921 2222.