

# Latest arrangements of Water Supplies Department's public services

In view of the latest situation of COVID-19, the Water Supplies Department (WSD) announced today (January 18) that the Guided Tours to Ex-Sham Shui Po Service Reservoir and the "Excursion with Water Save Dave" Visiting Programme for individuals and groups from January 21 to February 3 will be cancelled. The H2OPE Centre (Water Resources Public Education Centre) will also continue to be closed.

In addition, to reduce social contact, members of the public are advised to minimise visiting the Customer Enquiries Centres and the Document Management Centre of the WSD in person unless necessary. The public can file enquiries as well as requests for service through the Customer Services Hotline (2824 5000) or by email ([wsdinfo@wsd.gov.hk](mailto:wsdinfo@wsd.gov.hk)).