

Latest arrangements of FSD's fire protection work

To align with the announcement by the Government to resume more basic public service, the Fire Services Department (FSD) said today (January 27) that starting from tomorrow (January 28), in addition to the continued provision of emergency services and essential public services, its fire protection units will also resume the provision of some basic public services, including applications for various licences/license renewals, applications for dangerous goods vehicle inspections, fire service installations acceptance inspections of new buildings, compliance inspections of ventilating systems, processing of building plans, handling of matters relating to building fire safety improvement works, etc.

The Shroff Office and Receipt and Dispatch Counter of the Licensing and Certification Command Headquarters on the 5/F, Fire Services Headquarters Building and the Receipt and Dispatch Counters of the Fire Safety Command Headquarters on the 7/F, Fire Services Headquarters Building, together with other fire protection units will provide basic services from 10am to 12.30pm and from 2pm to 4pm on Monday, Wednesday and Friday. Members of the public may call 2733 1595 during office hours for enquiries. In order to reduce social contact to contain the spread of the virus, members of the public are encouraged to settle payments electronically as much as practicable. For further details, please refer to the payment methods on the payment notice.

For enquiries regarding licensing matters, including fire services certificates, dangerous goods licences, applications for dangerous goods vehicle inspections, fire service installations acceptance inspections, compliance inspections of ventilating systems and fee payments, please call the hotline at 2733 7619 during office hours. On matters relating to the collection of building plans at the Fire Safety Command Headquarters on 7/F, Fire Services Headquarters Building, please call 2170 9665 during office hours.

For complaints regarding fire hazards or dangerous goods, please call the FSD Complaint Hotline at 2723 8787.