

Latest arrangements for Transport Department's licensing services

To align with the announcement earlier by the Government to resume more public services in a safe and orderly manner, the Transport Department (TD) said today (August 27) that having considered the latest improved situation of the epidemic and the continued need to avoid prolonged crowding to reduce the risk of the spread of the virus in the community, the licensing services of the TD will be adjusted from August 31 (Monday) as follows:

The TD will resume the processing of applications for the direct issue of a full Hong Kong driving licence submitted by drop-in box and by post. However, the Licensing Offices at Admiralty, Cheung Sha Wan, Kwun Tong and Sha Tin will continue to suspend walk-in counter services. During this period, all staff of the Licensing Offices will continue to work at full strength to provide counter services for applications submitted by applicants with online appointments and to process applications submitted via drop-in boxes, by post or online. At the same time, the daily quota for online appointments for renewal of a full driving licence/vehicle licence, transfer of ownership of a vehicle, retention, transfer or assignment of a vehicle registration mark, or application for an international driving permit will be 9 000 to cater for the public's needs. The opening period of 10 weeks for online appointments will be maintained to enable members of the public to make early appointments to visit the Licensing Offices.

The TD appeals to members of the public in need to use the online appointment services as far as possible. Members of the public who cannot make a prior appointment may submit applications by post or online, or via the drop-in boxes placed at the Licensing Offices from 9am to 5pm from Monday to Friday. To avoid unnecessary delays, the public should submit licence renewal applications three or four weeks before the expiry dates.

For enquiries, members of the public can contact the relevant offices at the following numbers:

Hong Kong Licensing Office: 2804 2636

Kowloon Licensing Office: 2150 7728

Kwun Tong Licensing Office: 2775 6835

Sha Tin Licensing Office: 2606 1468