

Latest arrangements for services of HAD

â€‹In view of the latest development of the COVID-19 epidemic, the Home Affairs Department (HAD) announced today (August 21) its service arrangements from Monday (August 24). The details are set out below.

The Home Affairs Enquiry Centres (HAECs) in 18 districts will open two days a week to provide declaration and oath services for private use on a limited basis. For the opening schedule of the HAECs and hotlines for making appointments for the service, please browse the following: www.had.gov.hk/file_manager/docs/opening_schedule_of_HAEC_en.pdf. All other counter services of HAECs such as distribution of government forms and arrangement of appointment for free legal advice service will continue to be suspended.

Counter services of the Estate Beneficiaries Support Unit (EBSU) will be provided on Wednesdays and Fridays from 8.45am to 1pm and from 2pm to 6pm. Appointments for the service have to be made beforehand on a first-come-first-served basis. For making appointments, please contact the EBSU hotline 2835 1535 between 9am and 5pm, Monday to Friday (except public holidays). Walk-in requests will not be entertained.

The services provided by the Office of the Licensing Authority will return to normal. All licensing applications in connection with hotels, guesthouses and other premises as well as entertainment are encouraged to be submitted by post or using e-submission. Application forms and submission details can be found on the webpage of the Office of the Licensing Authority: www.hadla.gov.hk.

All community halls and community centres, except when being used as temporary night heat shelters, will remain closed.

The â€‹HAD's hotlines for persons under home quarantine will continue to operate between 9am and 6pm from Monday to Saturday. For phone numbers of the hotlines, please visit the website of the HAD at www.had.gov.hk/file_manager/docs/district_hotline_en.pdf. For other enquiries, please call the HAD's enquiry hotline at 2835 2500 between 9am and 5pm from Monday to Friday.