

Latest arrangements for services of HAD

â€‹In view of the latest developments of the COVID-19 epidemic, the Home Affairs Department (HAD) announced today (August 28) its service arrangements from Monday (August 31). The details are set out below.

The Home Affairs Enquiry Centres (HAECs) in 18 districts will open three days a week to provide services for the public, including declaration and oath services for private use, arrangement of appointments for the free legal advice service and distribution of government forms. Opening hours are from 9am to 7pm (except for the HAECs at Cheung Chau and Mui Wo). For the opening schedule of the HAECs, please browse the following:
www.had.gov.hk/file_manager/docs/opening_schedule_of_HAEC_en.pdf.

Counter services of the Estate Beneficiaries Support Unit (EBSU) will be provided on Mondays, Wednesdays and Fridays from 8.45am to 1pm and from 2pm to 6pm. Appointments for the services have to be made beforehand on a first-come, first-served basis. For making appointments, please contact the EBSU hotline 2835 1535 from 8.45am to 1pm and from 2pm to 6pm, Monday to Friday (except public holidays). Walk-in requests will not be entertained.

The services provided by the Office of the Licensing Authority will remain normal. All licensing applications in connection with hotels, guesthouses and other premises as well as entertainment are encouraged to be submitted by post or using e-submission. Application forms and submission details can be found on the webpage of the Office of the Licensing Authority:
www.hadla.gov.hk.

All community halls and community centres, except when being used as temporary night heat shelters, will remain closed.

The â€‹HAD's hotlines for persons under home quarantine will operate between 9am and 6pm from Monday to Saturday. For phone numbers of the hotlines, please visit the website of the HAD at
www.had.gov.hk/file_manager/docs/district_hotline_en.pdf. For other enquiries, please call the HAD's enquiry hotline at 2835 2500 between 9am and 7pm from Monday to Friday.