

Latest arrangements for services in LandsD offices

The Lands Department (LandsD) today (August 21) announced that its offices (including District Lands Offices) will fully resume providing public counter services and enquiry telephone lines from August 24. The services include map sales, collection of compensation for land resumption, depositing of land boundary plans and survey record plans, and inspection of a full list of Authorised Land Surveyors. Online services will be maintained as normal. Members of the public may continue to make enquiries or complaints through email.

LandsD appeals to the public to minimise visiting its offices in person unless necessary. The public can purchase most map products from Hong Kong Map Service 2.0 and can file enquiries, complaints and requests online or through other electronic means. Due to the special work arrangements, the processing of various enquiries, complaints and applications may be delayed and it may take a longer time to provide a reply. The department apologises for any inconvenience caused.