

# Latest arrangements for Rating and Valuation Department counter services

â€œIn light of the special work arrangements for government employees announced by the Government yesterday (November 30), the Rating and Valuation Department announced today (December 1) that from December 2 to 15, the opening hours of its enquiry counters will be adjusted as follows to provide essential counter services to members of the public.

Opening hours of enquiry counters:  
Monday to Friday, 8.30am to 3pm.

To reduce social contact, the department appeals to the public to minimise visiting the enquiry counters in person unless they require services of the department urgently. Members of the public should use the department's 24-hour electronic services ([www.rvd.gov.hk](http://www.rvd.gov.hk)) to submit forms or obtain information as far as possible. They may also contact the department by email ([enquiries@rvd.gov.hk](mailto:enquiries@rvd.gov.hk)), by fax (2152 0138) or by phone at 2152 0111 / 2152 2152. Owing to the special work arrangements, the waiting/response time may be longer than usual.